**Total Mobile PROTECTION**

The most comprehensive protection to care for your mobile device.

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**Replace it**

We’ll get you up and running quickly
- As soon as next-day replacement of your device
- Comprehensive coverage for loss, theft, damage, and post-warranty defects

**Support it**

Get fast answers to questions about your device and virtually anything you connect to it
- Get fast, personalized tech assistance from a U.S.-based Tech Coach
- Support for nearly any device issue or question, from the simple to the complex

**Secure it**

Protect your device and its content
- Protect your device from viruses and other mobile threats
- Locate and lock a lost device
- Monitor your privacy and access to personal info

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Your life is on your device.

**Total Mobile PROTECTION takes care of it.**
Secure your device and content with the VSP app¹.

- Protect your device from viruses and other mobile threats with solutions Powered by McAfee®
- Locate and lock your device if it’s lost²
- Maximize battery life with the Device Tune-up feature
- Click-to-connect directly to a Tech Coach

¹ Security features are provided through Verizon Support & Protection Premium, which is provided by McAfee® and Asurion Mobile Applications and is not an insurance product. Not all features are available on all devices. Technical limitations may prevent certain features in i.e. Lock from working on certain phones. Verizon Support & Protection Premium collects data from the user’s device to facilitate certain Tech Coach services, to include but not be limited to the Click-to-Call, Click-to-Chat and device Optimization and Insights functionality. This data is used solely for Tech Coach services. For complete details, see the terms and conditions for both Verizon Support & Protection Premium and Tech Coach.

² Lock applies to internal phone memory only—does not lock or protect removable memory. Depending on your device, the erase feature will erase select data from your device and will not erase data stored on removable memory.
Wireless Number
Device Make
Device Model
Date of Purchase

INFORMATION TO KNOW BEFORE MAKING A CLAIM:

• Date Claim Filed
• Claim Number
• Date Claim Approved

INFORMATION TO KNOW AFTER MAKING A CLAIM:

• Date of Purchase

TO ENROLL:

CALL 1.800.256.4646
VISIT a Verizon Wireless store

You only have 30 days from activation or upgrade to enroll.

File a claim and stay connected.

File lost, stolen, or damaged claims quickly and easily online or by phone. Receive emails with status updates and package tracking. Receive a replacement as soon as the next day when claims are filed by 12 Midnight ET, 12 Midnight CT, 11PM MT, and 10PM PT. All claims must be filed within 60 days of incident.

File a claim for a Lost, Stolen, or Damaged Device:
• Visit verizonwireless.com/TMP, call Asurion at 1.888.881.2622 or log on to your My Verizon account
• Have the make and model of your device available
• Have a method of payment for your deductible on hand

File a claim for a Post-Warranty defect:
• Call 1.866.406.5154 or visit any Verizon Wireless store
• Florida customers please call 1.888.881.2622

Get answers fast with Tech Coach.

• Live support to transfer contacts, photos, and videos to your new device
• Update and learn about new operating systems from your Tech Coach
• Sync your device with accessories
• Connect your phone to Bluetooth, wireless printers, and other devices

Connect to a Tech Coach:
• One click from the VSP app
• Dial *611 from your Verizon Wireless device
• Call 1.800.922.0204 and follow the menu option for Technical Support

File a claim for a Lost, Stolen, or Damaged Device:
• Visit verizonwireless.com/TMP, call Asurion at 1.888.881.2622 or log on to your My Verizon account
• Have the make and model of your device available
• Have a method of payment for your deductible on hand

File a claim for a Post-Warranty defect:
• Call 1.866.406.5154 or visit any Verizon Wireless store
• Florida customers please call 1.888.881.2622

TO ENROLL:

CALL 1.800.256.4646
VISIT a Verizon Wireless store

You only have 30 days from activation or upgrade to enroll.
DETAILS AND COVERAGE OPTIONS

PRODUCTS AVAILABLE SEPARATELY.

Total Mobile Protection is a combination of multiple products, each of which is available separately: Wireless Phone Protection $5.18/mo ($8.18/mo Special Devices & Tablets); Verizon Wireless Extended Warranty $3/mo and Verizon Tech Coach $7/mo. You may also purchase Total Equipment coverage for $8.00/mo ($9.99/mo for Special Devices and Tablets); Total Equipment Coverage is a combination of 2 products, each of which is available separately: Wireless Phone Protection $5.18/mo ($8.18/mo Special Devices & Tablets) and Verizon Wireless Extended Warranty $3/mo.

COVERED AND REPLACEMENT EQUIPMENT.

If your device is lost, stolen or damaged, your accessories are covered too – one each of the following: standard battery, standard car charger, standard case, standard home charger and standard earbud. It is our goal to provide you with a replacement device that is the same color and has the same features, but this cannot be guaranteed. If the same make and model you claim is not available, a similar make and model will be substituted. Your replacement device could be new or remanufactured. You may also receive generic accessories with lost, stolen or damaged claims.

CLAIM LIMITS FOR LOSS, STOLEN AND DAMAGED DEVICES.

2 claims in 12 months (in NY 2 claims per policy year). Equipment claim maximum — Phones $400; Advanced Devices, Special Devices & Tablets $1,500

CANCELLATION POLICY.

Change your mind? You can cancel your coverage at any time and receive a pro-rated refund of your monthly fee.

Lost, stolen or damaged phone replacements are provided by Wireless Phone Protection, which is underwritten by Liberty Mutual Insurance Company or one of its insurance company affiliates. Asurion Insurance Services, Inc. (in NY, Asurion; in California, Agent License #0B35141) is the agent and provides the claims servicing under this program. Replacements for post-warranty defects are provided through the Extended Warranty program; the obligor of the Extended Warranty program is Verizon Wireless Services, LLC.

VERIZON WIRELESS EXTENDED WARRANTY (EW) PROGRAM IS NOT AVAILABLE IN FLORIDA; IN FLORIDA, COVERAGE FOR POST-WARRANTY DEFECTS IS PROVIDED BY ASURION’S INSURANCE PROGRAM (DEEDICABLE APPLIES).

If you don’t see your device, go to phoneclaim.com/verizon-deductible or call 1.888.881.2622 for your device deductible.

 Lose, Theft, Damage 3
 Phone/Advanced Device Deductible $45/$99
 Special Devices Deductible $169/$199
 Tablet Deductible $149

 Post-warranty Defects 3
 Tech Coach: Fast, personalized technical support for your mobile device
 Technical Support 3
 Device Tune-up
 Click-to-call Tech Coach
 Remote Locate & Secure
 App Alert
 Anti-Virus & Safe Browsing

TABLETS - $149 DEDUCTIBLE
Samsung Galaxy Tab™, Samsung Galaxy LTE

TABLES

- $149 DEDUCTIBLE

Products Available Separately: Total Mobile Protection is a combination of multiple products, each of which is available separately - see below for details.

Verizon Wireless Extended Warranty (EW) Program is not available in Florida; in Florida, coverage for post-warranty defect is provided by Asurion’s insurance program (deductible applies).
The words “we,” “us” and “our” refer to Liberty Mutual Insurance Company or one of its affiliated companies.

The word “you” means any person, firm or corporation treated as the insured under the insurance policy.

The term “loss” means the actual cash value of Covered Property at the time of loss, or the cost of repair or replacement of Covered Property at the time of loss, or the cost of removal, cleaning, or restoration of Covered Property at the time of loss, whichever is the lesser.

3. Our Rights to Examine

We will have the right to examine the Covered Property at any time during the period of coverage. We may require you to retain a qualified person or a professional repair service to examine the Covered Property.

4. Right of Indemnification

The insurance provided by this policy is subject to an absolute deductible as specified in Section 5. We will not pay any amount that is not a covered loss.

5. Deductible

The deductible is either $45, $99, $149, $169, $199, $99, $99 or $45 depending on whether the claim is either four hundred dollars ($400) if your device is found in Schedule A or one thousand five hundred dollars ($1,500) if your device is found in Schedule B, C, D, E, F, G or H, attached hereto. These Limits of Insurance apply separately to each covered claim.

6. Compensation for Loss

The most we will spend, for any one loss, to repair or replace Covered Property due to a covered loss is either four hundred dollars ($400) if your device is found in Schedule A or one thousand five hundred dollars ($1,500) if your device is found in Schedule B, C, D, E, F, G or H, attached hereto. These Limits of Insurance apply separately to each covered claim. Each Insured is limited to 2 losses in any consecutive 12 month time period. When this limit is exhausted, coverage will cease immediately and we will notify the Insured that his or her coverage has been exhausted.

7. Limitation of Liability

Coverage has ceased and no future premiums are due.

8. Limit of Insurance

The Limit of Insurance of this policy is seven hundred and twenty-five dollars ($725) for property damage liability, four hundred dollars ($400) for bodily injury liability, and four hundred dollars ($400) for property damage liability (excluding bodily injury liability).

9. Losses Not Covered

No loss is covered by this policy if the loss is caused by any of the following:

a. Loss or damage caused by or resulting from any of the following:
   i. War, including undeclared or civil war;
   ii. Nuclear reaction or radiation, or radioactive contamination, however caused.
   iii. Gross疏漏.
   iv. Any other peril not specifically covered in this policy.

b. Dishonest, intentional or criminal acts by an Insured or by any person entrusted with Covered Property, whether acting alone or in collusion with others, with the intent to cause injury to the Insured or to any person or any property for which the Insured is legally responsible, including but not limited to intentional or criminal acts of contraband, violence, accomplice, or accomplice.

c. Losses not covered by this policy are either four hundred dollars ($400) if your device is found in Schedule A or one thousand five hundred dollars ($1,500) if your device is found in Schedule B, C, D, E, F, G or H, attached hereto. These Limits of Insurance apply separately to each covered claim.

d. Delay, loss of use, loss of service, loss of market, or any other consequential loss or damage, including, but not limited to, loss of time, loss of profits, inconvenience, or delay in repairing or replacing lost or damaged Covered Property.

9. Notice of Loss

Asurion Insurance Services, Inc. will process any claims for Covered Property losses or Security discounts when notified by the Insured of such loss or damage.

10. Payment

We will not pay any amount that is not a covered loss. We will pay to an Insured, in exchange for premium paid when due, we agree to provide the coverage as stated in this policy, subject to the provisions hereof or to the amendment of such coverage by mutual agreement of the parties.

11. Replacement

We will replace Covered Property. Any claim exceeding the limit of liability for Covered Property will be adjusted within thirty (30) days of receipt of appropriate documentation.

12. Claim Procedure

Asurion Insurance Services, Inc., will process any claims for Covered Property losses or Security discounts when notified by the Insured of such loss or damage. We will pay to an Insured, in exchange for premium paid when due, we agree to provide the coverage as stated in this policy, subject to the provisions hereof or to the amendment of such coverage by mutual agreement of the parties.

13. Claims Adjustment

Claims reported to Asurion Insurance Services, Inc., more than 60 days after the time of loss or damage will be adjusted at the option of Asurion Insurance Services, Inc., and the Insured shall be notified of this.

14. Covered Under Warranty

We have knowledge of a prior malfunction, proof of repair may be required before coverage for future claims is applicable.

15. Covered Causes of Loss

The Covered Causes of Loss means risks of being lost, stolen or directly damaged, except as limited or excluded elsewhere in this policy. All other terms and conditions of the policy remain in full force and effect.

16. Dissolution

The insurance provided by this policy is subject to an absolute deductible as specified in Section 5. We will not pay any amount that is not a covered loss.

17. Definitions

The word “we,” “us” and “our” refer to Liberty Mutual Insurance Company or one of its affiliated companies.

The word “you” means any person, firm or corporation treated as the insured under the insurance policy.

The term “loss” means the actual cash value of Covered Property at the time of loss, or the cost of repair or replacement of Covered Property at the time of loss, or the cost of removal, cleaning, or restoration of Covered Property at the time of loss, whichever is the lesser.

The words “we,” “us” and “our” refer to Liberty Mutual Insurance Company or one of its affiliated companies.

The term “loss” means the actual cash value of Covered Property at the time of loss, or the cost of repair or replacement of Covered Property at the time of loss, or the cost of removal, cleaning, or restoration of Covered Property at the time of loss, whichever is the lesser.

The word “First Named Insured” has the right to request Additional Insured status for a person, firm or corporation that is a subsidiary of the Insured.

The word “policy” refers to Ansonia Insurance Services, Inc.

The word “Insured” refers to the person or firm providing repair service or replacement services on our behalf.

The word “Liberty” means the wireless carrier, Liberty Mutual, who is the provider or supplier of the wireless telecommunications service or communication services which is used by the Covered Property.

In exchange for premium paid when due, we agree to provide the coverage as stated in this policy, subject to the provisions hereof or to the amendment of such coverage by mutual agreement of the parties.

The words “we,” “us” and “our” refer to Liberty Mutual Insurance Company or one of its affiliated companies.

The term “loss” means the actual cash value of Covered Property at the time of loss, or the cost of repair or replacement of Covered Property at the time of loss, or the cost of removal, cleaning, or restoration of Covered Property at the time of loss, whichever is the lesser.

The words “we,” “us” and “our” refer to Liberty Mutual Insurance Company or one of its affiliated companies.

The term “loss” means the actual cash value of Covered Property at the time of loss, or the cost of repair or replacement of Covered Property at the time of loss, or the cost of removal, cleaning, or restoration of Covered Property at the time of loss, whichever is the lesser.

The First Named Insured has the right to request Additional Insured status for a person, firm or corporation that is a subsidiary of the Insured.

The word “policy” refers to Ansonia Insurance Services, Inc.

The word “Insured” refers to the person or firm providing repair service or replacement services on our behalf.

The word “Liberty” means the wireless carrier, Liberty Mutual, who is the provider or supplier of the wireless telecommunications service or communication services which is used by the Covered Property.

The FirstNamed Insured has the right to request Additional Insured status for a person, firm or corporation that is a subsidiary of the Insured.

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The word “Insured” refers to the person or firm providing repair service or replacement services on our behalf.

The word “Liberty” means the wireless carrier, Liberty Mutual, who is the provider or supplier of the wireless telecommunications service or communication services which is used by the Covered Property.

In exchange for premium paid when due, we agree to provide the coverage as stated in this policy, subject to the provisions hereof or to the amendment of such coverage by mutual agreement of the parties.

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The words “we,” “us” and “our” refer to Liberty Mutual Insurance Company or one of its affiliated companies.

The term “loss” means the actual cash value of Covered Property at the time of loss, or the cost of repair or replacement of Covered Property at the time of loss, or the cost of removal, cleaning, or restoration of Covered Property at the time of loss, whichever is the lesser.

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In exchange for premium paid when due, we agree to provide the coverage as stated in this policy, subject to the provisions hereof or to the amendment of such coverage by mutual agreement of the parties.

The words “we,” “us” and “our” refer to Liberty Mutual Insurance Company or one of its affiliated companies.

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The word “policy” refers to Ansonia Insurance Services, Inc.

The word “Insured” refers to the person or firm providing repair service or replacement services on our behalf.

The word “Liberty” means the wireless carrier, Liberty Mutual, who is the provider or supplier of the wireless telecommunications service or communication services which is used by the Covered Property.
In Washington state, the above paragraph G.3 is replaced in its entirety by the following:

3. Cancellation

2. Our Options

1. When We Repair or Replace

F. OUR DUTIES IN EVENT OF LOSS

9. Take Delivery

5. Permit Inspection

3. Notify Agent, Give Description

least 10 days before the effective date of cancellation.
written notice of cancellation, including the actual reason for cancellation, at

b. How Additional Insureds Cancel

An Additional Insured may cancel coverage provided to him or her by notifying the
written notice of cancellation. In this event, the Named Insured agrees to pay or act
The Named Insured may cancel this policy by mailing or delivering to us advance
notice of cancellation. If there is a cancellation in accordance with Section G.3.c., notice will be sent to:
(c) The Agent or the Authorized Service Center ceases to provide its claim service.
(b) Verizon Wireless has provided monthly premium billing and collection service
notice of cancellation at least 30 days before the effective date of cancellation,
(c) The Agent or the Authorized Service Center ceases to provide its claim service.
(b) Verizon Wireless has provided monthly premium billing and collection service
notice of cancellation, including the actual reason for cancellation, at least 30 days before
we may cancel for any reason by mailing or delivering written notice of
cancellation, including the actual reason for cancellation, at least 15

e. Return Premiums, If Any

end on that date.
will be effective even if the refund has not been made or offered.

a. How First Named Insured Cancels

arbitration in general may be obtained by calling 1-800-778-7879, or by visiting
arbitration is filed. The Rules and Procedures, as well as forms and information on
administered by the American Arbitration Association (“AAA”) in accordance with its
controversy or claim, even if applicable law permits class actions or class arbitrations.
Insureds and we waive any right to pursue on a class basis any such dispute,
activities, transactions, services or interactions of any kind involving any
(1) This policy;
(2) Any activities, transactions, services or interactions of any kind involving any
(3) When coverage has been in effect for 60 days or more, we may cancel the
insurance or in filing a claim under this insurance, by mailing or delivering written
cancellation, including the actual reason for cancellation, at least 15

b. How Additional Insureds Cancel

deliver notices of cancellation to all Additional Insureds, 60 days prior to

a. How Named Insured Cancels

in the event of loss or damage, by mailing or delivering written notice of
for the rendition of services or claims payment. If we do not pay or settle a claim or discontinue
the policy. But in any event, the time limit for notice of cancellation will begin to run on the
days of the Named Insured for fraud or intentional misrepresentation made in obtaining this
services, Inc. All repairs and replacements must be made by the Authorized Service Center,
or his or her designee. No claims will be accepted unless authorized by Asurion Insurance
We or Asurion Insurance Services, Inc., have the right to settle the loss with the Insured

ARBITRATION WOULD OTHERWISE BE PERMISSIBLE UNDER APPLICABLE LAW.
MEMBER OF ANY CLASS OF CLAIMANT UNDER A CLASS ARBITRATION EVEN IF CLASS

INSUREDS AND WE AGREE THAT THIS ARBITRATION WILL BE ON AN INDIVIDUAL BASIS, WITH EACH
b. System Failure

f. Fair Hearing

(1) We will allow to proceed as a proceeding with a single Insured or claimant (in an

d. Arbitrator

e. Notice

a. Agreement

b. Notice

arbitration under the terms of this insurance, or in connection with any
activities, transactions, or services with any Insured relating to this policy.
common law, fraud, other intentional tort, property and equitable claims) arising out
agreement as to how we will be responsible for the fees of each Insured and
will ultimately be responsible for these fees and may waive the Insured's fees upon
laws. This arbitration provision is made pursuant to a transaction involving interstate

FURTHER, NO PROVISION NEITHER INSURED NOR WE WILL HAVE THE RIGHT TO FIRST GO TO COURT,
HAVE A JURY TRIAL OR PARTICIPATE AS A REPRESENTATIVE OR MEMBER OF ANY CLASS OF

THE INSUREDS AND WE AGREE THAT THIS ARBITRATION WILL BE ON AN INDIVIDUAL BASIS, WITH EACH
INSURED OR WE WILL HAVE THE RIGHT TO SEEK ANY REMEDY AVAILABLE TO THEM IN

WHICH INSURED OR WE WOULD OTHERWISE HAVE THE RIGHT TO SUE ANY OTHER PERSON, ENTITY OR

DON'T FILE A LAWSUIT OR JOIN A CLASS ACTION... ANY ACTION OR PROCEEDING TO ENFORCE

REPORTING THE LOSS OR DAMAGE, AND INFRASTRUCTURE CLAIMS, INCLUDING CONSTRUCTION, REPAIR OR

WE WILL PROVIDE TO ASURION INSURANCE SERVICES, INC. ANY DOCUMENTS THAT

Steve, when we sent in the damage insurance report.

f. We may also make available to you the approved replacement device for pick up at your
property will accrue entirely to our benefit.

a. We may not cover any property that is not covered for a loss or damage that is

Also, if a claim has been made within the Covered Period and is not resolved

You may not appeal any part of this decision, including the amount of

In Washington state, the above paragraph 2.4.2 is replaced by the following:

Below is a legal document related to insurance. It contains various sections and subsections that are typical of an insurance policy, including provisions on cancellation, notice of cancellation, and the rights and duties of the insurer and insured. The text is presented in a clear and concise manner, with sections and subsections clearly defined. The content is well-organized, making it easy to follow the logic and structure of the policy. The document is a standard insurance policy that outlines the terms and conditions under which the insurer agrees to provide coverage and the insured agrees to pay premiums. The text is formal and legal, with specific provisions that define the rights and obligations of both parties. The document is a model of clarity and organization, with each section and subsection clearly stating its purpose and requirements. The text is written in a professional tone, with technical legal language that is appropriate for the subject matter. Overall, the document is a well-crafted and comprehensive representation of an insurance policy.
We may cancel for any other reason by mailing or delivering written notice of cancellation to: }

Section VII. Rights of Recovery Against Others To Us (Subrogation)

b. Verizon Wireless has provided monthly premium billing and collection service to the Named Insured under this policy.

c. The Agent or the Authorized Service Center ceases to provide its claim processing services.
E. Products damaged or repaired in such a way as to adversely affect performance or appearance may not be returned.

F. Products with removed or repaired casings or labels shall not be returned.

G. Products damaged or destroyed by water, lightning, fire, theft, vandalism, or other events.

H. Damage or defects caused by unauthorized modification, updating, or repair of the Product, or by the improper use of the Product.

I. Scratches resulting from normal wear and tear.

J. Scratches or defects caused by use or misuse of the Product, or by any external force.

K. Scratches resulting from normal use and wear.

L. Scratches or defects caused by use or misuse of the Product, or by any external force.

M. Scratches resulting from normal use and wear.

N. Scratches or defects caused by use or misuse of the Product, or by any external force.

O. Scratches resulting from normal use and wear.

P. Scratches or defects caused by use or misuse of the Product, or by any external force.

Q. Scratches resulting from normal use and wear.

R. Scratches or defects caused by use or misuse of the Product, or by any external force.

S. Scratches resulting from normal use and wear.

T. Scratches or defects caused by use or misuse of the Product, or by any external force.

U. Scratches resulting from normal use and wear.

V. Scratches or defects caused by use or misuse of the Product, or by any external force.

W. Scratches resulting from normal use and wear.

X. Scratches or defects caused by use or misuse of the Product, or by any external force.

Y. Scratches resulting from normal use and wear.

Z. Scratches or defects caused by use or misuse of the Product, or by any external force.

AA. Scratches resulting from normal use and wear.

BB. Scratches or defects caused by use or misuse of the Product, or by any external force.

CC. Scratches resulting from normal use and wear.

DD. Scratches or defects caused by use or misuse of the Product, or by any external force.

EE. Scratches resulting from normal use and wear.

FF. Scratches or defects caused by use or misuse of the Product, or by any external force.

GG. Scratches resulting from normal use and wear.

HH. Scratches or defects caused by use or misuse of the Product, or by any external force.

II. Scratches resulting from normal use and wear.

JJ. Scratches or defects caused by use or misuse of the Product, or by any external force.

KK. Scratches resulting from normal use and wear.

LL. Scratches or defects caused by use or misuse of the Product, or by any external force.

MM. Scratches resulting from normal use and wear.

NN. Scratches or defects caused by use or misuse of the Product, or by any external force.

OO. Scratches resulting from normal use and wear.

PP. Scratches or defects caused by use or misuse of the Product, or by any external force.

QQ. Scratches resulting from normal use and wear.

RR. Scratches or defects caused by use or misuse of the Product, or by any external force.

SS. Scratches resulting from normal use and wear.

TT. Scratches or defects caused by use or misuse of the Product, or by any external force.

UU. Scratches resulting from normal use and wear.

VV. Scratches or defects caused by use or misuse of the Product, or by any external force.

WW. Scratches resulting from normal use and wear.

XX. Scratches or defects caused by use or misuse of the Product, or by any external force.

YY. Scratches resulting from normal use and wear.

ZZ. Scratches or defects caused by use or misuse of the Product, or by any external force.

AAB. Scratches resulting from normal use and wear.

ABB. Scratches or defects caused by use or misuse of the Product, or by any external force.

ABC. Scratches resulting from normal use and wear.

ABD. Scratches or defects caused by use or misuse of the Product, or by any external force.

ABE. Scratches resulting from normal use and wear.

ABF. Scratches or defects caused by use or misuse of the Product, or by any external force.

ABG. Scratches resulting from normal use and wear.

ABH. Scratches or defects caused by use or misuse of the Product, or by any external force.

ABI. Scratches resulting from normal use and wear.

ABJ. Scratches or defects caused by use or misuse of the Product, or by any external force.

ABK. Scratches resulting from normal use and wear.

ABL. Scratches or defects caused by use or misuse of the Product, or by any external force.

ABM. Scratches resulting from normal use and wear.

ABN. Scratches or defects caused by use or misuse of the Product, or by any external force.

ABO. Scratches resulting from normal use and wear.

ABP. Scratches or defects caused by use or misuse of the Product, or by any external force.

ABQ. Scratches resulting from normal use and wear.

ABR. Scratches or defects caused by use or misuse of the Product, or by any external force.

ABS. Scratches resulting from normal use and wear.

ABT. Scratches or defects caused by use or misuse of the Product, or by any external force.

ABU. Scratches resulting from normal use and wear.

ABV. Scratches or defects caused by use or misuse of the Product, or by any external force.

ABW. Scratches resulting from normal use and wear.

ABX. Scratches or defects caused by use or misuse of the Product, or by any external force.

ABY. Scratches resulting from normal use and wear.

ABZ. Scratches or defects caused by use or misuse of the Product, or by any external force.

AAC. Scratches resulting from normal use and wear.

AAD. Scratches or defects caused by use or misuse of the Product, or by any external force.

AAE. Scratches resulting from normal use and wear.

AAF. Scratches or defects caused by use or misuse of the Product, or by any external force.

AAG. Scratches resulting from normal use and wear.

AAH. Scratches or defects caused by use or misuse of the Product, or by any external force.

AAI. Scratches resulting from normal use and wear.

AAJ. Scratches or defects caused by use or misuse of the Product, or by any external force.

AAK. Scratches resulting from normal use and wear.

AAL. Scratches or defects caused by use or misuse of the Product, or by any external force.

AAA. Scratches resulting from normal use and wear.

AAB. Scratches or defects caused by use or misuse of the Product, or by any external force.

AAC. Scratches resulting from normal use and wear.

AAD. Scratches or defects caused by use or misuse of the Product, or by any external force.

AAE. Scratches resulting from normal use and wear.

AFA. Scratches or defects caused by use or misuse of the Product, or by any external force.

AAG. Scratches resulting from normal use and wear.

AAH. Scratches or defects caused by use or misuse of the Product, or by any external force.

AAI. Scratches resulting from normal use and wear.

AAJ. Scratches or defects caused by use or misuse of the Product, or by any external force.

AAK. Scratches resulting from normal use and wear.

AAL. Scratches or defects caused by use or misuse of the Product, or by any external force.

AAA. Scratches resulting from normal use and wear.

AAB. Scratches or defects caused by use or misuse of the Product, or by any external force.

AAC. Scratches resulting from normal use and wear.